Department for Work & Pensions

Disability Services Advocacy Team

December 2026 External Stakeholder Sessions

(Please note: these sessions are for organisations ***outside*** the DWP only)

The Disability Services Advocacy Team are here to support with raising awareness of the four Disability Services benefits and grants.

These are Personal Independence Payment (PIP), Disability Living Allowance Child (DLAc), Industrial Injuries Disablement Benefit (IIDB) and Access to Work (AtW).

Please see below details of our **general awareness sessions** on the four benefits and grants, and **targeted upskilling sessions** to further your knowledge in specific areas.

To register for a place please use each of the individual links to register for the relevant events.

Personal Independence Payment (PIP)

This awareness session covers what PIP is, eligibility criteria and the customer journey when making a claim, including the assessment process. There will be opportunity for Q&A at the end of the session.

02/12/2026 10:00-13:00 Register here: https://PIP-Session-02-12-26.eventbrite.co.uk

Disability Living Allowance Child (DLAc)

This awareness session covers what DLAc is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

03/12/2026 13:30-15:00 Register here: https://DLA-Child-03-12-26.eventbrite.co.uk

08/12/2026 13:30 – 15:00 Register here: https://DLA-child-awareness-session-8-12-2026.eventbrite.co.uk

Access to Work Awareness Session (AtW)

This awareness session covers what AtW is, what it can support with, eligibility criteria and the customer journey. There will be opportunity for Q&A at the end of the session.

01/12/2026 10:30-12:00 Register here: https://AtW-Session-01-12-26.eventbrite.co.uk

10/12/2026 13:30-15:00 Register here: https://AtW-Session-10-12-26.eventbrite.co.uk

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Upskilling Sessions

These sessions focus on building knowledge on key topics.

Industrial Injuries Disablement Benefit (IIDB)

This awareness session covers what IIDB is, the eligibility criteria and then the whole customer journey from making a claim to receiving a decision. There will be Q&A at the end of the session.

No December session, see November below
12/11/2026 13:30-14:30 Register here: https://IIDB-Session-12-11-26.eventbrite.co.uk

Disability Services Appointees and Other Payee's Upskilling

This online session covers what an appointee is, the role, requirements and the process to become an appointee. It will also cover support markers, the role of official representatives and will introduce Personal and Corporate Personal Acting Bodies (PAB & CPAB).

The session covers appointees and payees in relation to **Disability Services only**. There will be Q&A at the end of the session.

10/11/2026 13:30-15:00 Register here: https://Appointees-and-other-payees-101126.eventbrite.co.uk

PIP Upskilling Session

We recommend completing our full Personal Independence Payment awareness session prior to attending this session.

Personal Independence Payment Change of Circumstances:

This upskilling session covers how and when to report a change of circumstances (CofC), how to complete the CofC form and useful evidence to support a CofC. There will be opportunity for Q&A at the end of the session.

16/12/2026 10:30-12:00 Register here: https://PIP-CofC-16-12-26.eventbrite.co.uk

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Useful Information

- Registration via Eventbrite is required to attend our sessions.
- The session joining link will be issued via a Microsoft Teams calendar invite roughly one week before the session.
- Presentation slides will be issued following the session.
- These sessions are intended for charities and organisations that provide free support to individuals managing their DWP benefits and grants.

If you need to contact the team, please contact us on the below email address:
disabilityservices.advocacyteam@dwp.gov.uk